



Haus am Waldrand from A to Z

♥ Welcome in Haus am Waldrand in Flims

Dear Guest

Welcome in Haus am Waldrand in Flims.

We and our team would like to make your stay as pleasant as possible. If you have any questions or wishes do not hesitate to contact us.

If you dial **Nr. 13** on your room phone you will get to the reception, even in **case of emergency** 24 hours.

We wish you a wonderful stay.

Warmest greetings

Maike and Adriano Frigo-Hameeteman
with
Teresa and Marisa

ADAPTER

You will receive an adapter at the reception

ARENA-SHUTTLE / SKIBUS

The bus stop **Flims Waldhaus Caumasee** of the Arena-Shuttle (free Bus) is 150 meters from our hotel. You will find a timetable at the Laax App or at the reception.

ATM

The Graubündner Kantonalbank is in the Stenna Centre in Flims Dorf.

BABYSITTER

If you need a babysitter, just let us know, we can organize one for you.

BANK

GKB – Stenna Centre, Flims Dorf
Raiffeisenbank – Via Nova , Flims Dorf

Tel. 081 920 96 96
Tel. 081 920 03 95

BATHROBE

Do you need a bathrobe? We provide one for free.

BIKE / E-BIKES

The Swiss bike destination Flims, Laax and Falera offers around 330 km of Mountainbike routes. From easy cross country routes and true freeride highlights to the extensive e-bike network. We have our hotel own e-bikes which you can rent. You can get all information at the reception.

BINGGI-BAR

For drinks (beer, wine, soft drinks and coffee) you can always help yourself when no one is around. Kindly record your purchases in the book and we will charge it to your room. Thank you very much.

BREAD-SERVICE

If you would like to have breakfast in your room, we are happy to order croissants, rolls or bread from our bakery Romana in Laax. You can give us your order at the reception until 6pm the day before. We will hang the ordered bread on the door.

BREAKFAST:

In our "living room" we serve you breakfast from a buffet with local products from 8 to 10 pm. If you booked your holiday without breakfast, you can spontaneously decide to enjoy our buffet. Just let us know one day in advance. We charge CHF 20.00 per person

CHECK-IN

Your room will be available at 4 pm.

CHECK-OUT

We kindly ask you to leave the room until 11 am on the day of your departure. If you like to depart in the afternoon, we can store your luggage in our luggage room

CHILDREN

If you need something for your child, just let us know.

CREDIT CARDS

We accept the following credit cards:

Visa – Euro Mastercard – EC-Direkt – Postcard – EDC Maestro

DOCTOR PHARMACY

If you need a doctor, we are pleased to help you. We have a list of the emergency surgeons at the reception.

EMERGENCY / SOS

In any case of emergency please dial Nr. 13, also in the middle of the night.

Or you can call the number of the hotel: +41 (0)821 911 30 30

FIRE ALARM

The basic rule: ALERT – RESCUE – EXTINGUISH

In case of fire, you will be alerted automatically by our Cerberus fire alarm system or by our staff.

On the inside of your room door, you will find the plan with the escape routes and the locations of the fire extinguishers. Please follow the EXIT signs. In case of fire, the collection point for our guests is in the living room or outside in the parking lot.

FIRE PLACE

In our living room we have a big fire place. We kindly ask you not to use it. We will light the fire when we are in the hotel. The fire place in the sauna relaxation room is also not to be used. Thank you for your understanding.

GARAGE:

We can reserve a place in our garage for you for CHF 12.00 per day.

GENERAL MANAGEMENT

Maaïke und Adriano Frigo-Hameeteman, +41 (0)81 911 30 30

Our E-Mail Address is: info@amwaldrand.ch

GOLFCLUB BUNA VISTA GOLF SAGOGN

The Buna Vista Golf is one of the most beautiful golf courses in Switzerland. Golf Professional is Paul Rowe, Swiss PGA Pro.

GOLFCLUB DISTANCE FROM FLIMS

- | | | | |
|-------------------------|-------|-----------------------|-------|
| • Golf Club Domat Ems | 13 km | Golf Club Alvaneu Bad | 45 km |
| • Golf Club Brigels | 28 km | Golf Club Arosa | 48 km |
| • Golf Club Lenzerheide | 36 km | Golf Club Sedrun | 52 km |
| • Golf Club Bad Ragaz | 40 km | Golf Club Klosters | 65 Km |
| • Golf Club Heidiland | 40 km | | |

HIKING TOURS

A total network of 250 km of sign posted hiking trails leads through one of the most varied hiking areas in the Alps. There is plenty of variety with refreshing swimming lakes, crystal clear mountain streams, unspoilt woodlands, and natural wonders like St. Martin's Hole and the Tschingelhörner mountains. Please ask our staff for more information.

INTERNET / W-LAN

We supply free W-LAN access. The network: haus am waldrand. You can get the password at the reception.

KEY

Please do not forget to hand in the key on the day of your departure.

Our entrance door is open until 6 pm. Please take the key if you go out at night to make sure that you can open the door when you return. The blue key is for the entrance door. Please close the door on the inside.

LAUNDRY SERVICE

You will find a laundry bag and price list in your cupboard.

LIBRARY

You will find our library in the

LUNCH-PACKAGE / PICK NICK-BASKET

We are happy to prepare a lunch-package or pick nick-basket for you. Please order these the evening before you need it.

MASSAGE & SPECIAL TREATMENTS

We can advise you our neighbour hotel. Contact us to make reservations.

MOBILE PHONES

We kindly ask you to switch off your mobile phone in our restaurant. Thank you.

OBJECTS OF VALUE

The hotel cannot be held liable for thefts in the rooms / ski room and in the public areas.

PET

Your pets are welcome with us. We charge CHF 15.00 per day without food.

PHARMACY

Coop Vitality Apotheke Flims Dorf, Stenna Center,
medic2go Apotheke, Via Nova 47 Flims Dorf,

Tel: 058 878 87 10
Tel: 081 531 13 13

PHOTOCOPIES

If you would like to make some photocopies, we can help you any time at the reception.

POOL – OUTDOOR IN THE SUMMER

Our swimming pool is unsupervised, so children under the age of 6 years old and children who cannot swim must be accompanied by an adult. The use of our swimming pool is at your own risk.

SAUNA

In the attic we have a sauna and relax-room. Please let us know if you would like to use our sauna so we can turn it on. The sauna is available to you the whole day, but we don't leave it running all day. Thank you for your understanding. You will find sauna towels in front of the sauna.

SHOE CLEANING MATERIAL

On request, we will be happy to provide you with shoe cleaning utensils.

SMOKING

We are a non-smoking hotel. Smoking in the rooms is not allowed. We can supply an ash-tray to smoke on your balcony, with the door closed please.

SEWING SERVICE

For small last-minute alterations and clothing repairs, we offer you a special sewing service. Please contact our reception. We also have a sewing repair kit at the reception.

TELEPHONE

Please see the last page of this a-z for detailed information

TOOTHBRUSH OR TOOTHPASTE

If you forgot your toothbrush or toothpaste, no problem. We have a small selection for sale at the reception

UMBRELLA

Umbrellas are available at the reception.

TELEPHON

13 is for Reception or SOS

If you want to call another room, just dial the room number

Local and long distance calls:

Please dial 0 before the desired telephone number

To reach our reception dial 13

For Room to room connections please dial the room number

Country codes

Germany 0049

Great Britain 0044

Holland 0031

Austria 0043

USA 001

Belgium 0032

Italy 0039

France 0033

Information:

Austria 0-1151

Germany 0-1152

France 0-1153

Italy 0-1154

Other Countries 0-1159

Switzerland 0-1818

Time 0-161

Weather 0-162

Sport 0-164

Street conditions 0-163

Emergency Numbers:

SOS Front Desk 13

Firefighter 118

Police 117

Ambulance 144

Communications - Urbaines et interurbaines :

Formez le 0 pour la ligne directe avant le numéro.

Pour communications de chambre à chambre formez le numéro de chambre.

Pour communications avec notre réception formez 13

En cas d'urgence :

SOS / réception 13

Pompier 118

Police 117

Scurite 144

Linea esterna diretta

Fate lo 0 prima di comporre il numero desiderato

Per comunicazioni da una camera all'altra fate il numero della camera

In caso di bisogno

SOS/Reception 13

Vigili del fuoco 118

Polizia 117

Sanitario 144

For any further questions, do not hesitate to contact us.

Maike und Adriano Frigo-Hameeteman